



**VIEWZ**  
 177 W. ORANGETHORPE AVE.  
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## RETURN MATERIALS AUTHORIZATION (RMA)

VIEWZ reserves the right to refuse any service on any product that is not covered by OTUSA's warranty.

**Please follow these instructions when returning product to VIEWZ RMA Department**

1. Contact VIEWZ RMA Department to request a Return Materials Authorization number (RMA). All VIEWZ RMA numbers are valid for 30 days.
2. Fill in each section of this form, including the RMA # issued by VIEWZ and attach securely to the outer shipping package.
3. Label each package: Attn: VIEWZ RMA Department - VIEWZ 177 W. Orangethorpe Ave., Placentia, CA 92870
4. Items returned for credit must be in the original package with all accessories (remote control, user manual, cable and etc) and must be in the resellable condition.
5. VIEWZ warranty does not cover damaged product resulting from accident, misuse or improper return packaging.

**RMA # :** \_\_\_\_\_ **Company Name:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_ **Phone :** \_\_\_\_\_ **FAX :** \_\_\_\_\_

**Address :** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Model #	Serial #	Reason for Return	PO #	Invoice #	Additional Comments

\_\_\_\_\_ **VIEWZ Authorized Signature**

**FAX back : (714) 996-1138**

RMA Department USE only					
RMA Issue Date	Received Date	Received Condition	Repair / Exchange	Credit	Return memo