

VZ-FM SERIES

7" HD-SDI/3G-SDI BROADCAST MONITOR

USER MANUAL

EDITION : MAR 2018



ViewZ[®]
www.viewzusa.com

Please read this manual thoroughly before use, and keep it handy for future reference.

CONTENTS

| | |
|---|----|
| Safety Instruction | 3 |
| 1. Mark Indication & Substance | 4 |
| 2. Warning | 4 |
| 3. Caution | 5 |
| 4. Operational Temperature & Humidity | 5 |
| 5. Dot Defect (dead pixel) of TFT | 5 |
| 6. FCC RF INTERFERENCE STATEMENT | 6 |
| Installation | 7 |
| 1. Package | 7 |
| 2. Interface | 8 |
| 3. Remote Control Function | 9 |
| Function | 10 |
| 1. Monitor Button Function | 10 |
| 2. OSD Control and Function | 11 |
| Mounting Guide | 16 |
| Specification | 17 |
| Trouble Shooting | 18 |
| RMA | 19 |
| Warranty | 20 |

SAFETY INSTRUCTION

Important Safety Instruction

1. Read all warnings.
2. Follow all instructions to ensure longevity of monitor.
3. Do not place the monitor near water.
4. Clean only with dry cloth.
5. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
6. Do not install near any heat sources such as radiators, heat registers, stoves, or other heat generating devices.
7. Do not override the safety purpose of the polarized or grounding-type plug.
8. A polarized plug has two blades with one wider than the other.
9. A grounding type plug has two blades and a third grounding prong.
10. The wide blade or the third prong are provided for your safety.
11. If the provided plug does not fit into your outlet, consult with electrician for replacement of the outlet.
12. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where it connects to the monitor.
13. Only use attachment/accessories specified by the manufacturer.
14. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the monitor. When a cart is used, use caution when moving the cart & monitor in combination to avoid injuries.
15. Unplug the monitor during lightning storms or when unused for long periods of time.
16. Refer all servicing to qualified service personnel. Servicing is required when the monitor has been damaged in any way.



The monitor shall not be exposed to dripping or splashing and objects containing liquids, such as vases shall be placed near the monitor.

The monitor should have ample distance (e.g. 10cm) from the wall for sufficient ventilation.

SAFETY INSTRUCTION

Important Safety Instruction

Mark Indication and Substance

Class B Equipment (Broadcasting and Telecommunications Equipment for Home Use)

This equipment is for home use (Class B) and granted a Certificate of Conformity for electromagnetic radiation. It is designed for home use and can be used in all regions.

(These images are for illustrative purposes only. They may vary depending on circumstances.)

Please read the Safety Instructions carefully to ensure proper use of the product.



Warning/Caution Label Description



This label indicates potential safety hazards during use.
Failure to do so may result in personal injury or property damage.



This label indicates prohibited actions.



This label indicates instructions that must be followed.



Use the monitor in the correct position.

- Sit up straight.
- Position the monitor at a distance of 40-50cm below eye level, and make sure to look straight at the monitor.
- Tilt the monitor back 1 to 20 degrees and adjust the height slightly below eye level.
- Keep the arms perpendicular to the body and parallel to the back of the hand.
- Make sure the elbows are positioned at a 90-degree angle.
- Maintain a knee angle of over 90 degrees and adjust the monitor height to keep the heels on the floor and the arms above the heart.



Before use of monitor

- Please read manual before using this product.
- Please keep manual for future reference.
- Please read the cautions to prevent possible danger and loss of property.
- Please enjoy the benefits of convenience, safety, and space-saving from this TFT LCD monitor in different ways.

SAFETY INSTRUCTION

Important Safety Instruction

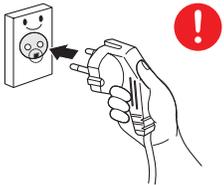


Power Supply Instructions

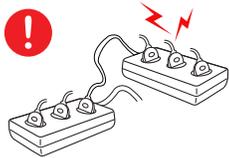
- ▶ If you do not use the monitor for a long time, please set it to DPMS (Display Power Management Signaling) mode.
- ▶ If you turn on a screen saver, set it to Moving Picture mode.
- ▶ Do not use damaged power cords, plugs, or loose outlets. Failure to do so may cause an electric shock or fire.



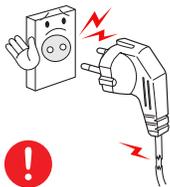
Never remove the plug or power cord from the outlet with wet hands.
- Failure to do so may cause an accident due to an electric shock.



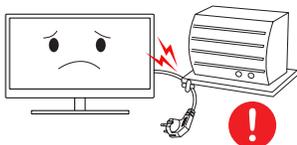
Make sure that the power cord is firmly plugged into the outlet and not loose.
- Unstable connection may cause a monitor blackout or fire.
- To disconnect, grip the plug and pull from the outlet. Pulling the cord may cause Fire.



Do not insert several plugs into an outlet.
- It may cause a fire or accident due to overloading.



Never use a damaged plug or outlet. Such use may result in an accident such as an electric shock or fire.
- Failure to do so may cause a fire or accident due to a short circuit.



Excessive bending of the power plug may cause disconnection or a short circuit.
- Please note that disconnection may cause a fire or accident due to a short circuit.



Do not remove the power cord while using the monitor.
- An electric shock occurring during disconnection may damage the monitor.

SAFETY INSTRUCTION

Important Safety Instruction



Installation Instructions

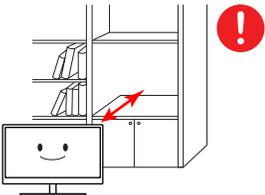
If the monitor is to be installed and used in a special place rather than under normal conditions, the surroundings may cause serious quality problems. Before installing the product, please check with our Service Engineer.



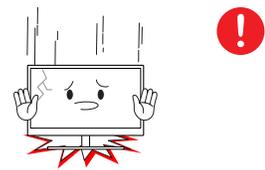
Do not install or use the product in humid or dusty locations.
- Failure to do so may cause a fire or accident due to a short circuit or electric shock.



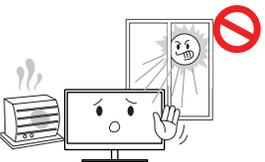
Make sure that the monitor stand does not stick out of a desk, shelf, or case when installing the product.
- If the product falls to the ground, it may be broken or damaged.



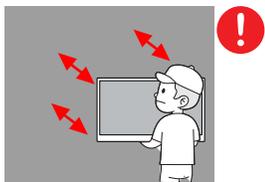
Maintain a distance of over 10cm from the wall when installing the monitor.
- An increase in the temperature inside the monitor may affect the service life and performance of its components.



Set down the monitor gently to avoid impacts.
- An impact may cause monitor failure or personal injury.



Make sure to keep the power cord away from any heat source.
- Melting of the cord coating may cause an electric shock or fire. Please adhere to the warning.
- Do not place cigarettes, candles, or mosquito repellent incense on top of the product.



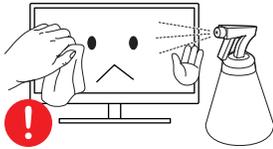
To mount a wall-mount monitor on the wall, please consult an expert.
- Installation by an unqualified person may cause personal injury. Make sure to use the designated mounting device.

SAFETY INSTRUCTION

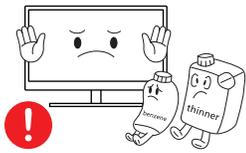
Important Safety Instruction



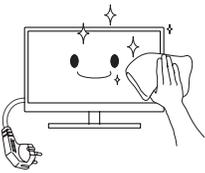
Cleaning and Use Instructions



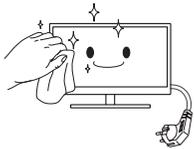
Do not spray a cleaning solution directly on the monitor.
- Directly spraying on the monitor may significantly increase the risk of discoloration, cracks, or peeling of the LCD panel surface.



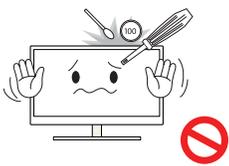
Do not use or keep flammable sprays or substances near the product.
- Careless handling of flammable substances may cause an explosion or fire.



Make sure to disconnect the power cord before cleaning.
- Failure to do so may cause an electric shock or fire.



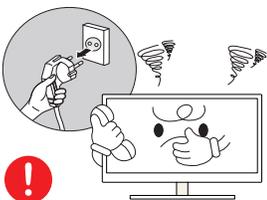
Pull out the power cord and wipe it with soft, dry cloth when cleaning the product.
- Do not use chemicals, including wax, benzene, alcohol, thinner, mosquito repellent, air freshener, lubricant, or cleaning solution.



Do not put items that can easily catch fire, such as metal chopsticks, wire, awls, paper, or matches, into the air vent, headphone port, or AV port.
- Failure to do so may cause an electric shock or fire.
- If water or any foreign object gets into the product, turn off the product, unplug it from the outlet, and contact our Service Center.



If one image is displayed for a long time, it may cause burn-in or image persistence.
- If the monitor is not used for a long time, set it to Power Saving mode or Moving Picture mode such as animated screensavers.



If the monitor makes unusual noises or smoke, unplug the product and contact our Service Center.
- Failure to do so may cause an electric shock or fire.

SAFETY INSTRUCTION

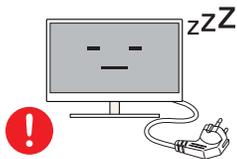
Important Safety Instruction



Cleaning and Use Instructions



Do not cover the air vent.
- Improper ventilation may cause monitor failure or a fire.



If the product is not used for a long time, disconnect the power cord.
- Dust buildup may result in an electric shock or short circuit or fire due to heat output, ignition or deteriorating insulation.



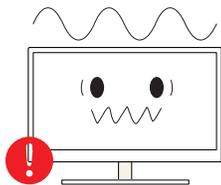
Do not place the monitor on unstable or vibrating locations, such as shaking shelves or inclined surfaces.
- The fall of the product may result in failure or personal injury. Using the monitor on a vibrating location may shorten its service life or cause a fire.



When moving the monitor, make sure to turn it off and unplug from the outlet. Also, make sure that other cords such as the antenna and other connecting cables have been disconnected.
- Moving the monitor without disconnecting the cord will damage the cord, which may cause a fire or electric shock.



Make sure that no child hangs on to or climb on the product.
- If the product collapses, it may cause injury or death.



Set the product resolution and frequency correctly. Otherwise, it may lead to eye problems.
- The resolution varies depending on the monitor size. Find and set the correct resolution

SAFETY INSTRUCTION

Important Safety Instruction



Cautions

1. Please do not place the display screen towards the ground.
2. Please avoid heavy impact or drop onto the ground.
3. Please do NOT use chemical solutions to clean this product. Please wipe with a clean soft cloth to maintain the brightness of the surface.
4. Please do not block any vent hole.
5. Please follow the instructions and trouble-shootings to adjust the product. Other improper adjustment may result in damage. Any further adjustment must be performed or conducted by a qualified technician.
6. Please unplug the power and remove the battery if long-term no-use, or thunder weather.



Available Temperature & Humidity

- Operating Temperature : 32 - 104°F / 0 - 40°C
- Operating Humidity : 20 ~ 70% RH



Dot Defect (dead pixel) of TFT

ViewZ monitors are manufactured using high-end semiconductor technology with precision ratings of 99.9% and above. However, it may be the case that certain RGB and white pixels seem darker (or entirely unlit i.e. black).

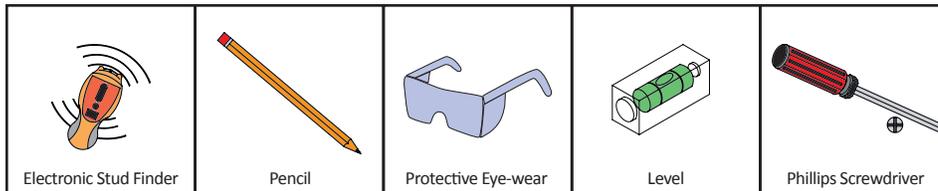
Modern production methods cannot guarantee an absolute fault-free monitor. To this effect, no LED manufacturer can guarantee a defect free panel. A few isolated pixel or sub-pixel faults are considered tolerable and different policies exist that govern the amount of these tolerable values.

While most pixel faults occur in isolated regions, a cluster of dead pixels or sub-pixels can sometimes form for which a separate ruling applies. A cluster is defined as an area of 5x5 pixels. ViewZ's policy on pixel failure: either as an isolated fault or in the form of a cluster is outlined on the website: www.viewzusa.com

INSTALLATION

Installation Tools

The following tools may be required depending on your installation.



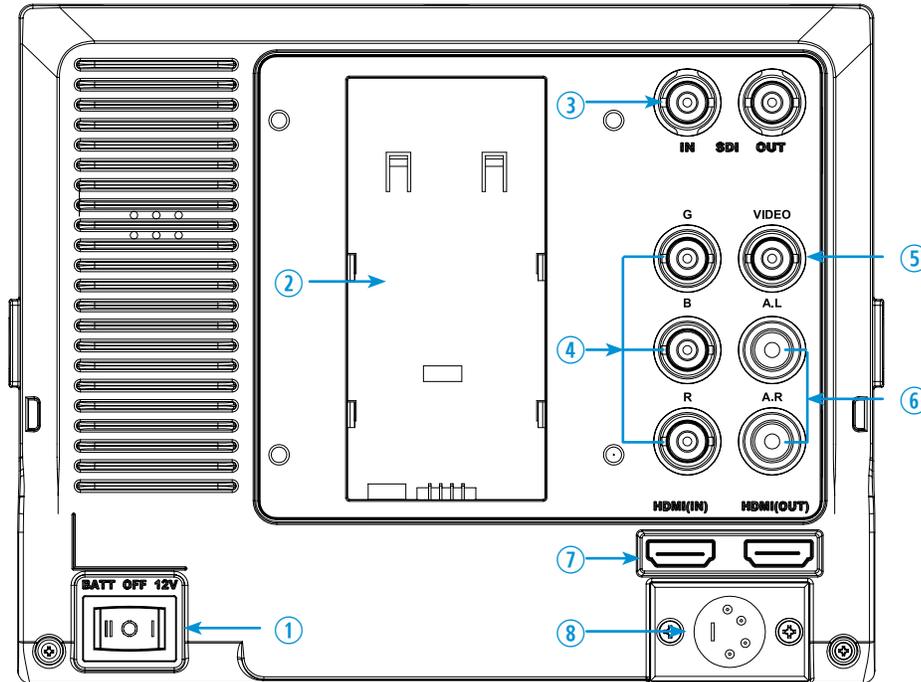
Assembly Components - provided

Your ViewZ monitor is shipped with all proper installation hardware and components. If there are parts missing and/or damaged, please stop the installation and contact ViewZ USA at (888)-998-4399.

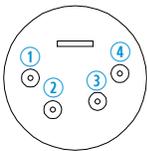
| | | | |
|---|---|--|---|
|  |  |  |  |
| TFT-LED Monitor (Qty 1) | Gimbal Stand (Qty 1) | HDMI Cable (Qty 1) | User Manual (Qty 1) |
|  |  |  |  |
| 12V DC Power Adapter (Qty 1) | Battery Plate (F-970/LP-E6)(Qty 1) | Power&Tally Cable (Qty 1) | Shoe Mount (Qty 1) |
|  |  |  |  |
| Adapter Panel (Qty 1) | Hood (Qty 1) | Carrying Case (Qty 1) | Shoe Mount (Qty 1) |

CONNECT EXTERNAL EQUIPMENTS

Interface Input Ports



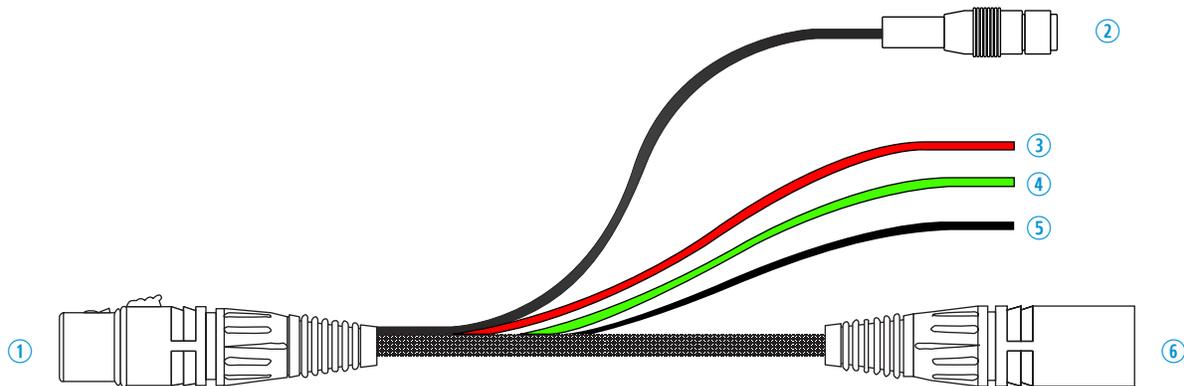
1. Battery power on/off switch: “ ” is battery power; “O” is power off; “|” is DC power.
2. Battery pinch slots.
3. SDI signal input / output interface.
4. RGB signal input interface.
5. Audio signal input.
6. Audio (L/R) input.
7. HDMI (High Definition Multimedia Interface) signal input / output.
8. 4-pin XLR DC power input.



| PIN NUMBER | SIGNAL |
|------------|-------------|
| 1 | GND |
| 2 | Red Light |
| 3 | Green Light |
| 4 | +12V |

CONNECT EXTERNAL EQUIPMENTS

Wiring Instruction - Power & Tally Cable



1. XLR (M) connector: to connect the XLR connector on device.
2. DC Power adapter connector.
3. Red: for TALLY red light connector. (Open - Close)
4. Green: for TALLY green light connector. (Open - Close)
5. Black: for grounding.
6. XLR (F) connector: for the XLR adapter.

INSTALLATION - HOOD

Installation of Hood



1. As shown, buckle the hood on the device.
2. As shown, cover buttoned into the appropriate slot, and fastened in accordance with the order of the both sides.

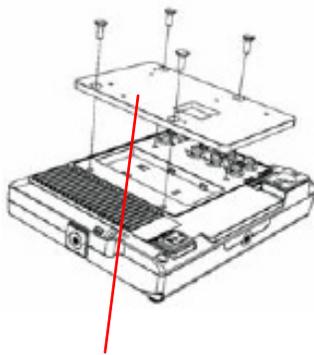


3. As shown, bend hood panel to meet and paste with hood interlocking.
4. Installation completed.

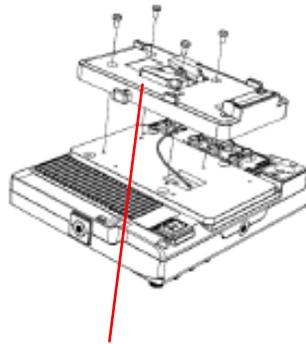
INSTALLATION - BATTERY MOUNT

Installation of Optional Battery Mount Plate

V-mount battery plate (optional): Please refer to BP-IDX type battery specifications



Adapter Panel

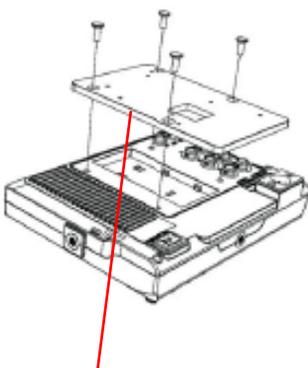


V-mount Battery Plate

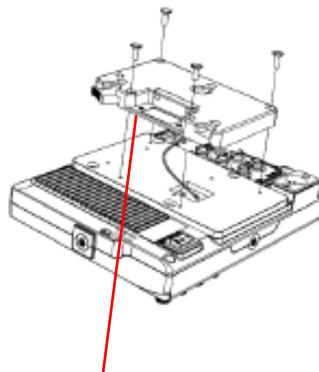


BP-IDX

Anton Bauer mount battery plate (optional): Please refer to BP-AB type battery specifications



Adapter Panel



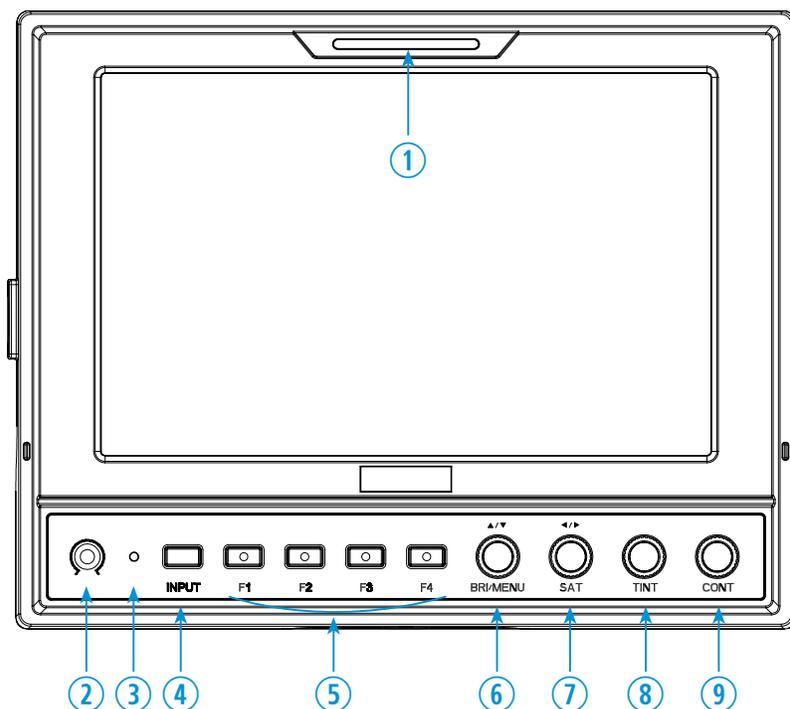
Anton Bauer Mount Battery Plate



BP-AB

CONTROL AND FUNCTION

Monitor Button Function



1. TALLY (indicator light).
2. Earphone jack.
3. Power indicator light: ON/OFF (Light turns to red when power on).
4. VIDEO: switch to Video, RGB, HDMI and SDI signal.
5. F1, F2, F3, F4:User-definable buttons.

| | FUNCTION | VALUE |
|----|-----------------|---------------------------------|
| F1 | Peaking | Color, Mono, OFF |
| F2 | Waveform/Vector | Y, Vector, R, G, B, Cb, Cr, OFF |
| F3 | Level Meter | ON, OFF |
| F4 | Histogram | Y, Color, RGB, OFF |

6. Knob BRI/MENU: Press the knob to access the menu function, pressing the knob in the menu to return to the previous page or exit the menu. Rotate knob to select an option. Default as Brightness function.
7. Knob SAT: Press the knob to select main MENU options; rotate knob to confirm the selection and adjust parameter values.
Default as Saturation function.
8. Knob TINT: Default as Tint function.
9. Knob CONT: Default as Contrast function.

CONTROL AND FUNCTION

Detect Source Signal Message

If you connect any input source, monitor will display current input source resolution and frequency.

Setup Menu

Before setting the functions, please make sure the device is connected correctly.

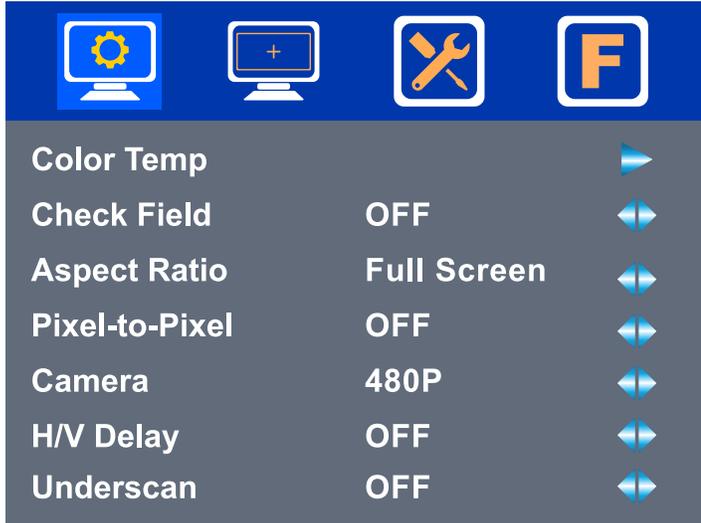
When power on, press BRI/MENU knob on the device, function menus will pop-up on the screen. After confirm the option value, then press BRI/MENU knob to return to the previous, and press the BRI/MENU knob again to exit the menu settings.

BRI / MENU knob: to select an option.

SAT knob to select the main menu, adjusting option values and confirm the selection.

CONTROL AND FUNCTION

Picture



| FUNCTION | | VALUE |
|----------------|--|--------------------------------------|
| Color Temp | Setup the color temperature | 6500°K, 7500°K, 9300°K, User |
| | R Gain | 0 ~ 255 |
| | G Gain | 0 ~ 255 |
| | B Gain | 0 ~ 255 |
| | R Offset | 0 ~ 511 |
| | G Offset | 0 ~ 511 |
| | B Offset | 0 ~ 511 |
| Check Field | Setup the display color | OFF, Mono, Red, Green, Blue |
| Aspect Ratio | Setup the display ratio | Full Screen, 4:3, 16:9 |
| Pixel-to-Pixel | Observe blank area for H sync and V sync | OFF, ON |
| Camera | Select Camera Mode | 480P (5DII Mode), 1080I (5DIII Mode) |
| H/V delay | Observe blank area for H sync and V sync | OFF, H&V Delay, V Delay, H Delay |
| Underscan | Change the underscan mode | OFF, ON |

CONTROL AND FUNCTION

Marker

|  |  |  |  |
|---|---|---|---|
| Center Marker | ON |  | |
| Aspect Marker | OFF |  | |
| Screen Marker | 95% |  | |
| Marker Color | Red |  | |
| Marker Mat | 1 |  | |
| Thickness | 1 |  | |

| FUNCTION | | VALUE |
|---------------|--|--|
| Center Marker | Turn on and off center marker | OFF, ON |
| Aspect Marker | Setup the marker based on aspect ratio | OFF, 16:9, 4:3, 14:9, 13:9, 15:9, 1.85:1, 2.35:1 |
| Screen Marker | Setup the marker based on screen size | OFF, 95%, 93%, 90%, 88%, 85%, 80% |
| Marker Color | Setup the marker color | Red, Green, Blue, White, Black |
| Marker Mat | Setup the darkness of areas out of line marker | OFF, 1 ~ 6 |
| Thickness | Setup the marker line thickness | 1 ~ 7 |

CONTROL AND FUNCTION

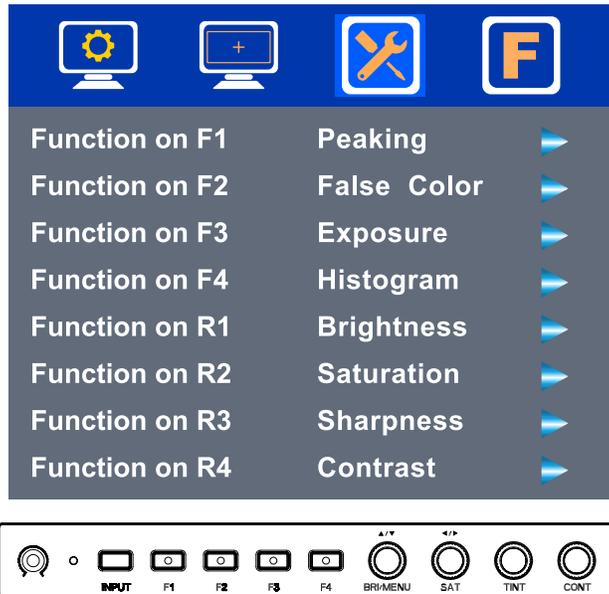
Setup / OSD



| FUNCTION | | VALUE |
|----------------------|--|---|
| Language | Select one of the presets | English, Chinese |
| PIP | In small, medium and large interface can adjust the source, position, and swap; In PBP and POP interface can adjust the source and swap. | Small, Medium, Large, PBP, POP |
| HDMI/SDI Convert | Turn on & off HDMI/SDI conversion | OFF, ON |
| 3G Format | Adjust the balance | Normal, GBRA444 10bit, YCbCrA444 10bit, YCbCrA422 10bit, GBR444 12bit, YCbCr444 12bit |
| Input Format OSD | Set the OSD display time | 5s, 10s, 15s |
| LOGO | Adjust the balance | OFF, ON |
| Freeze Input | Stop/Hold the current display image | OFF, ON |
| Image Flip | Flip the display image | H, V, H&V |
| Peaking Color | Setup the focus setting of camera | Red, Green, Blue, White, Black |
| Peaking Level | Adjust the peaking intensity level | 0 ~ 100 |
| Wave/Vector | Turn on & off waveform and vector function | OFF, Y, Vector, R, G, B, Cb, Cr |
| Waveform Trans. | Adjust the waveform transparency | OFF, ON |
| Waveform Size | Adjust the waveform size | Small, Large |
| Level Meter | Adjust the balance | Manual, Auto |
| Manufacturer Default | Reverse the SAT / ADJ knob to select "OK" | OK, Cancel |
| ISP | For program upgrades (Please reboot your monitor if press accidentally!) | |

CONTROL AND FUNCTION

Setup Front Buttons/Knobs



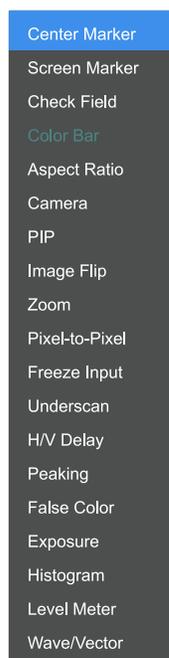
Functions of F1-F4 buttons can also be customized: Center Marker, Screen Marker, Check Field, Color Bar, Aspect Ratio, Camera, PIP, Image Flip, Zoom, Pixel-to-Pixel, Freeze Input, Underscan, H/V delay, Peaking, False Color, Exposure, Histogram, Level Meter and Wave/Vector.

Functions of R1-R4 buttons can also be customized: Contrast, Brightness, Saturation, Tint, Volume, Sharpness and Back Light.

F1-F4 or R1-R4 shortcut key steps:

1. Press BRI/MENU knob to pop up the menu;
2. Rotating SAT knob, select the option;
3. Rotating BRI / MENU knob, select option needs to set for the F1-F4 or R1 - R4;
4. Right rotating the SAT knob to the next menu options;
5. Rotating BRI / MENU knob to select the option to be set, then turn the SAT knob right to confirm the option as default;
6. Finally, press the BRI / MENU knob to exit the menu.

Long keep press any F1-F4 button to pop-up shortcut menu when screen without a menu. As follows (item selected default as blue font): Option can be selected by rotating BRI / MENU knob. Finally, right turn the SAT knob to set the option as default.



SPECIFICATION

| Model No. | | VZ-070FM-E |
|---------------------|------------------------|---|
| Display | Panel Type | 7" LED Backlit Monitor |
| | Pixel Pitch | 0.039 (H) x 0.117(V) mm |
| | Brightness | 350 cd/m ² |
| | Contrast Ratio | 800 : 1(Typ.) |
| | Viewing Angle | R/L : 89°/ 89° U/D : 89°/ 89° |
| | Color Depth | 16.7 Million Colors |
| | Active Display Area | 150.0 (H) x 94.0 (V) mm |
| | Max. Resolution | 1280 (H) x 800 (V) |
| | Aspect Ratio | 16 : 10 |
| Audio | Speaker | 1 x 2W |
| Dimension & Weight | Weight | 1.598 lbs (725g) / 1.98 lbs (900g) |
| | Dimensions (W x H x D) | 7.53" x 5.98" x 1.22" / 5.55" (191.5 x 152 x 31.5 / 141 (w/ Cover) mm) |
| Interface | SDI In / Out | 1 / 1 |
| | HDMI In / Out | 1 / 1 |
| | RGB In | 1 |
| | AV (Composite) In | 1 |
| | Audio In / Out | 1 / 1 (2ch De-Embedded Audio Selected Output) |
| Input Signal Format | SMPTE 425M-AB | 1080p (60,59.94,50), 1080i (60,59.94,50) |
| | SMPTE 274M | 1920 x 1080p (30,29.97,25,24,23.98 psf), 1920 x 1080i (60,59.94,50) |
| | SMPTE 296M | 1280 x 720p (60,59.94,50) |
| | SMPTE 125M | 480i (59.94) |
| | ITU-R BT.656 | 576i (50) |
| General | Operating Temperature | 32 - 104°F / 0 - 40°C |
| | Electrical Ratings | XLR-4p (DC12V) / DC 7 ~ 24V |
| | Case Type | Black Metal |
| | Power Consumption | ≤ 11 W |
| | Accessories | Monitor x1, Hood x1, Gimbal stand x1, Power Adapter x1, Shoe Mount x1, Adapter Panel x1, Power&Tally Cable x1, Carrying Case x1 |

TROUBLESHOOTING GUIDE

- Check the following before calling for service.
- If the same problems continue after checking, contact the reseller you purchased the monitor from.

| | |
|---|---|
| At start | We recommend that you test with different input sources when you have trouble with the current input source. If symptom persists, follow the instructions below. After following the instructions below, please contact us at 1-888-99-VIEWZ. |
| Only black-and-white display | Check whether the color saturation is properly setup. |
| Power on but no pictures | Check whether the cables of Video, HDMI, RGB and SDI are correctly connected. Please use the standard power adapter coming with the product package. Improper power input may cause the device. |
| Wrong or abnormal colors | Check whether the cables are correctly and properly connected. Broken or loose pins of the cables may cause a bad connection. |
| When on the picture shows size error | Press  → Underscan to zoom in/out pictures automatically. When receiving HDMI signals. |
| Other problems | Please press “BRI/MENU” button and choose  → Manufacturer Default → OK” |
| According to the ISP, the machine can not function properly | ISP for program upgrades, non-professionals do not use. Please reboot your computer if press accidentally! * It is normal to see some bright lines appear on the screen when turn off the device. |

Note: due to constant effort to improve products and product features, specifications may change without notice.

TERMS OF WARRANTY / RMA

Consumer Dispute Resolution Standards

| Type of Consumer Complain | | Within Warranty Period | Without Warranty Period | |
|---|---|--|---|--|
| Performance or functional failure that occurs naturally under normal conditions | Important repair is requested within 10 days of purchase. | Exchange or free repair | | |
| | Repair of important parts is requested within a month of purchase. Important repair of exchanged product is requested within a month of exchange. | Exchange or free-of-charge repair Refund for purchase price | | |
| | If the product cannot be exchanged | | | |
| | Can be repaired | If a defect occurs | Free repair | Free repair |
| | | If failure recurs after the same defect has been repaired 3 times | | |
| | | The product has been repaired 4 times for failure of several areas and failure occurs for the 5 th time | | |
| | | If the product cannot be repaired | Exchange or refund for purchase price | Refund by adding 10% to the depreciated amount |
| Repair is impossible because spare parts are not available | | | | |
| The company has lost the product a customer requested for repair | | | | |
| | Damage occurs during transportation or installation after purchase | Exchange | Repair with charge | |
| Performance or functional failure caused by customer on purpose or by mistake | Repair is possible | Repair with charge | Repair with charge | |
| | Repair is impossible | Exchange after charging for repairs | In accordance with the company's policy | |
| <ul style="list-style-type: none"> ▶ Failure occurs due to a natural disaster event (fire, seawater damage, gas, earthquake, storm/flood) ▶ Failure occurs due to abnormal power supply or poor connection of devices ▶ Failure occurs due to repairs or modification by an unauthorized person other than an engineer at the store or service center. ▶ Consumable parts are to be exchanged due to natural wear. ▶ Damage is caused by external forces rather than internal defects. | | Repair with charge | Repair with charge | |

WARRANTY

ViewZ USA LIMITED 2 YEAR WARRANTY

What and Who is Covered by this Limited Warranty and for How Long

ViewZ USA warrants this product to be free from defects in material and workmanship for 2 years to the original owner of this product. The limited warranty is valid only for the original purchaser of the product.

What ViewZ USA Will Do

At the sole discretion of ViewZ USA, ViewZ USA will repair or replace any product or product part that is defective. If ViewZ USA chooses to replace a defective product or part, a replacement product or part will be shipped to you at no charge, but you must pay any labor costs.

What is Not Covered; Limitations

ViewZ USA disclaims any liability for damage to mounts, adapters, displays, projectors, other property, or personal injury resulting, in whole or in part, from improper installation, modification, use or misuse of its products.

ViewZ USA disclaims all other warranties, express or implied, including warranties of merchantability and fitness for a particular purpose. ViewZ USA is not responsible for incidental or consequential damages, including but not limited to, inability to use its products or labor costs for removing and replacing defective products or parts. Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

What Customers Must Do for Limited Warranty Service

If you discover a problem that you think may be covered by the warranty you MUST REPORT it in writing to the address below within thirty (30) days. Proof of purchase (an original sales receipt) from the original consumer purchaser must accompany all warranty claims. Warranty claims must also include a description of the problem, the purchaser's name, address, and telephone number. General inquiries can be addressed to ViewZ USA Customer Service at 1-888-998-4399. Warranty claims will not be accepted over the phone or by fax.

ViewZ USA
Attn: Warranty Claim
177 W. Orangethorpe Ave.
Placentia, CA 92870

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Disclaimer

ViewZ USA intends to make this manual accurate and complete. However, ViewZ USA makes no claim that the information contained herein covers all details, conditions or variations, nor does it provide for every possible contingency in connection with the installation or use of this monitor. The information contained in this document is subject to change without notice or obligation of any kind. ViewZ USA makes no representation of warranty, expressed or implied, regarding the information contained herein. ViewZ USA assumes no responsibility for accuracy, completeness or sufficiency of the information contained in this document.

Contact Us

NORTH AMERICA
177 W. Orangethorpe Ave.
Placentia, CA 92870
USA and Canada
Phone: 1-888-998-4399
Fax: 1-714-996-1138
Other Locations
Phone: (001) 888-998-4399
Fax: (001) 714-996-1138